

GOVERNMENT OF THE DISTRICT OF COLUMBIA
Department of Health Care Finance



Health Care Delivery Management Administration

September 25, 2017

To All District Providers:

This letter is to inform you that effective October 1, 2017, **MedStar Family Choice District of Columbia (MFC)** will no longer participate in the District's Medicaid Managed Care Program that includes DC Healthy Families and the DC Healthcare Alliance Programs. MFC enrollees will be automatically transferred to the newly awarded Managed Care Organization (MCO), **Amerigroup District of Columbia, Inc. (Amerigroup DC)** for their health care needs. These enrollees will be given an opportunity to select an MCO of their choice if not satisfied with the auto-transfer to Amerigroup DC.

As a reminder, enrollees have ninety (90) days from the effective enrollment date to select another MCO should they choose to do so. **All enrollees that voluntarily select one of the incumbent MCOs, AmeriHealth Caritas District of Columbia (AmeriHealth Caritas) and Trusted Health Plan (Trusted), will be enrolled accordingly.** Therefore, due to this activity, it is important that you verify eligibility and the assigned MCO **prior** to rendering any services.

In an effort to make this transition as seamless as possible, information about your patients, prepared by MFC's medical management staff and others involved in this process, will be provided to Amerigroup DC, AmeriHealth Caritas and Trusted, based on the new MCO-assignment of the enrollee.

MFC is responsible for all services rendered to its enrollees until 11:59pm on September 30, 2017, as well as medical/surgical inpatient admissions that begin on or before the termination date of September 30, 2017 and continue beyond that date.

To prevent any disruption in care for DC Healthy Families and Alliance beneficiaries, the Department of Health Care Finance (DHCF), in conjunction with the three (3) participating MCOs, is confirming the clinical commitments established by MFC to ensure continuity of care and service.

Beneficiary Re-Assigned to Another MCO during the Transition Period:

1. Through **November 30, 2017**, all participating providers shall honor referrals or prior authorizations for MFC enrollees initiated prior to October 1, 2017.
2. AmeriHealth Caritas, Amerigroup DC and Trusted agree to honor active referrals and prior authorizations (PAs) previously issued by MFC and will reimburse accordingly.

Specialist Referrals for Beneficiaries Re-Assigned to Another MCO during the Transition Period:

Upon receiving a referral to treat a former MFC Alliance or DC Healthy Family enrollee during this transition period, specialty providers are expected and authorized to initiate their own referrals for additional tests and procedures. The specialist should not refer the patient/enrollee back to their primary care physician (PCP) to obtain a referral for such services. The additional services are covered under the initial referral to the specialty provider.

Obstetrics:

Current MFC enrollees who are in their 2nd & 3rd trimester of pregnancy will continue to be treated by a MedStar Obstetrician (as part of continuity of care). **Current MedStar enrollees in their 1st trimester of pregnancy will not be seen after September 30, 2017.**

Primary Care Services for Beneficiaries Re-Assigned to Another MCO during the Transition Period:

MedStar employed primary care physicians (PCPs) will honor **scheduled appointments** for their existing MFC DC patients, (former MFC Alliance or DC Healthy Family enrollees), through **November 30, 2017**. New appointments **will not** be scheduled during this transition period.

Similarly, non-physician office/outpatient scheduled appointments (radiology, procedures, and other services already scheduled) will be honored for existing MFC DC patients under the care of MedStar employed providers, not just those assigned to one of the MedStar PCPs. This is intended to allow additional time for transitions, again, in the interest of ensuring better continuity of care for MFC DC patients.

If you do not have a contract with these MCOs, you may wish to contact their respective Provider Relations staff listed below. Representatives from the health plans will be available to answer your questions.

Amerigroup District of Columbia, Inc.

Raquel E. Samson, MPH
Provider Solutions - Amerigroup Community Care
7550 Teague Rd, Suite 500
Hanover, MD 21076
Office: (410) 981-4521
Cell: (410) 507-3501

AmeriHealth Caritas District of Columbia

Carl Chapman
Director, Provider Network Management
Office: (202) 617-2901
Cell Phone: (215) 840-2943


Trusted Health Plan

Kenny Greene
Vice President, Provider Relations
Office: (202) 821-1103
Cell Phone: (202) 441-5223

We apologize for any inconvenience this necessary activity may cause. Do not hesitate to contact me directly with questions and/or comments regarding this transition. I can be reached at (202) 442-9109, or at lisa.truitt@dc.gov; my cell number is (202) 380-6899.

Thank you in advance for your cooperation and support during this transition period.

Sincerely,



Lisa Truitt, DHCF
Director, Health Care Delivery Management

cc: Karen Dale, AmeriHealth Caritas DC
Thomas Duncan, Trusted Health Plan
Linda Elam PhD, Amerigroup DC